

<b>Code</b>	<b>Product</b>	<b>Non-Member</b>	<b>Member Discount</b>
<b>ServSafe® Food Safety Training and Certification Program</b>			

### **ServSafe Manager Training, 5th Edition, English**

ServSafe Coursebook, Fifth Edition -- With Exam Answer Sheet

<b>CBX5</b>	English	\$86.00	\$68.80
<b>CBX5CS</b>	English, Case of 12	\$1,032.00	\$825.60

ServSafe Coursebook, Fifth Edition -- With Online Exam Voucher

<b>CB5V</b>	English	\$83.54	\$66.80
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ServSafe Coursebook, Fifth Edition -- Text Only

<b>CB5</b>	English	\$63.11	\$50.49
<b>CB5CS</b>	English, Case of 12	\$756.00	\$604.80

ServSafe Essentials, Fifth Edition -- With Exam Answer Sheet

<b>ESX5</b>	English	\$70.30	\$56.24
<b>ESX5CS</b>	English, Case of 16	\$1,124.00	\$899.20

ServSafe Essentials, Fifth Edition -- With Online Exam Voucher

<b>ESV5</b>	English	\$68.68	\$54.76
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ServSafe Essentials, Fifth Edition -- Text Only

<b>ES5</b>	English	\$51.04	\$40.83
<b>ES5CS</b>	English, Case of 16	\$808.00	\$646.40

### **ServSafe Manager Training, Other Languages**

ServSafe Essentials, Fifth Edition -- With Exam Answer Sheet

<b>ESX5SP</b>	Spanish	\$70.30	\$56.24
<b>ESX5CH</b>	Chinese	\$70.30	\$56.24

ServSafe Essentials, Fifth Edition -- Text Only

<b>ES5SP</b>	Spanish	\$51.04	\$40.83
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ServSafe Essentials, Fourth Edition -- With Exam Answer Sheet

<b>ESX4KO</b>	Korean	\$68.30	\$54.64
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ServSafe Manager Certification Bilingual Online Course, Fourth Edition

<b>SSMCT4</b>	English/Spanish, Single	\$125.00	\$100.00
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### **ServSafe Exam Answer Sheets**

ServSafe Food Protection Manager Certification Exam Answer Sheet

<b>SSEAS</b>	Single	\$38.00	\$30.40
<b>SSEAS10</b>	10-Pack	\$380.00	\$304.00
<b>SSEAS25</b>	25-Pack	\$950.00	\$760.00

ServSafe Food Protection Manager Certification Online Exam Seat Registration Number

<b>SSEOC</b>	Voucher Format	\$36.00	\$28.80
<b>SSONLINEX</b>	Electronic Format	\$36.00	\$28.80

<b>Code</b>	<b>Product</b>	<b>Non-Member</b>	<b>Member Discount</b>
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### **ServSafe Manager Training Instructor Tools**

ServSafe Instructor Complete Toolkit, Fifth Edition, English

<b>TLK5</b>	Includes ServSafe Instructor Deluxe CD-ROM, <i>ServSafe Coursebook, Fifth Edition</i> textbook and <i>ServSafe Essentials, Fifth Edition</i> textbook	\$229.00	\$183.20
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ServSafe Instructor Essentials Toolkit, Fifth Edition, English

<b>TLK5ES</b>	Includes ServSafe Instructor Deluxe CD-ROM and <i>ServSafe Essentials, Fifth Edition</i> textbook	\$199.00	\$159.20
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ServSafe Instructor Deluxe CD-ROM, Fifth Edition

<b>IG5</b>	English	\$179.00	\$143.20
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ServSafe Instructor Basic CD-ROM, Fourth Edition

<b>ICD4SP</b>	Spanish	\$89.00	\$71.20
<b>ICD4CH</b>	Chinese	\$89.00	\$71.20
<b>ICD4KO</b>	Korean	\$89.00	\$71.20

ServSafe Steps to Food Safety Videos, English/Spanish

<b>STEPSETR</b>	Six-Video Set	\$575.00	\$460.00
<b>SSONER</b>	Six-in-One Video	\$575.00	\$460.00
<b>SSDVD</b>	Six-in-One DVD	\$575.00	\$460.00
<b>STEP1R</b>	Step 1: Starting Out with Food Safety	\$125.00	\$100.00
<b>STEP2R</b>	Step 2: Ensuring Proper Personal Hygiene	\$125.00	\$100.00
<b>STEP3R</b>	Step 3: Purchasing, Receiving, and Storing	\$125.00	\$100.00
<b>STEP4R</b>	Step 4: Preparing, Cooking, and Serving	\$125.00	\$100.00
<b>STEP5R</b>	Step 5: Cleaning and Sanitizing	\$125.00	\$100.00
<b>STEP6R</b>	Step 6: Take the Food Safety Challenge: Good Practices, Bad Practices - You Make the Call!	\$125.00	\$100.00

### **ServSafe Instructor Training**

ServSafe Train-the-Trainer Participant Guide

<b>TTTPG</b>	English	\$29.00	\$23.20
<b>TTTPGS</b>	Spanish	\$29.00	\$23.20

ServSafe Train-the-Trainer Leader Guide

<b>TTTLG</b>	English	\$39.00	\$31.20
<b>TTTLGS</b>	Spanish	\$39.00	\$31.20

### **ServSafe Employee Training**

Introduction to Food Safety CD-ROM

<b>CDR60</b>	English/Spanish	\$150.00	\$120.00
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The Manager's Guide to Employee-Level Training

<b>MGET</b>	English	\$20.00	\$16.00
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<b>Code</b>	<b>Product</b>	<b>Non-Member</b>	<b>Member Discount</b>
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ServSafe Employee Guide

<b>EG5</b>	English, single	\$5.00	\$4.00
<b>EG510</b>	English, 10-Pack	\$45.00	\$36.00
<b>EG550</b>	English, case of 50	\$225.00	\$180.00
<b>EG5SP</b>	Spanish, single	\$5.00	\$4.00
<b>EG5SP10</b>	Spanish, 10-Pack	\$45.00	\$36.00
<b>EG5SP50</b>	Spanish, case of 50	\$225.00	\$180.00
<b>EG4CH</b>	Chinese, single	\$5.00	\$4.00

ServSafe Lapel Pin

<b>SSFLP</b>		\$5.00	\$4.00
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ServSafe Bandanna

<b>BAN</b>		\$5.00	\$4.00
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Food Safety Signs

<b>FSS</b>	English/Spanish	\$24.00	\$19.20
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**Food Security**

Food Security: An Introduction (booklet)

<b>FSBOOK</b>	English	\$12.50	\$10.00
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Food Security Poster

<b>FSPOSTER</b>	English/Spanish	\$7.50	\$6.00
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Food Security Booklet and Poster Combo

<b>FSPLUS</b>		\$17.50	\$14.00
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**Hazard Analysis Critical Control Point (HACCP)**

A Practical Approach to HACCP Videos, English

<b>V125</b>	Three Video Package	\$240.00	\$192.00
<b>V126</b>	Four-Video Package	\$320.00	\$256.00
<b>V121</b>	Managing Food Safety	\$89.00	\$71.20
<b>V122</b>	Receiving to Cooking	\$89.00	\$71.20
<b>V123</b>	Cooking to Cooling	\$89.00	\$71.20
<b>V124</b>	A HACCP Case Study	\$89.00	\$71.20

**ServSafe Alcohol™ Responsible Alcohol Service Training**

**ServSafe Alcohol Server Training**

ServSafe Alcohol Fundamentals of Responsible Alcohol Service -- With Exam Answer Sheet

<b>FMX</b>	English	\$22.00	\$17.60
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ServSafe Alcohol Fundamentals of Responsible Alcohol Service -- Without Exam Answer Sheet

<b>FM</b>	English	\$18.00	\$14.40
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<b>Code</b>	<b>Product</b>	<b>Non-Member</b>	<b>Member Discount</b>
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ServSafe Alcohol Online Course and Exam

<b>SSAOLA</b>	Online Course and Advanced Exam, English	\$30.00	\$24.00
<b>SSAOLP</b>	Online Course and Primary Exam, English	\$30.00	\$24.00

**ServSafe Alcohol Server Training Instructor Tools**

ServSafe Alcohol Instructor Toolkit with Video/DVD 5	\$300.00	\$240.00
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Includes *Fundamentals of Responsible Alcohol Service Instructor Guide* , Instructor CD-ROM with slide show presentation and electronic Showdown! Game, Participant's Guide With Exam Answer Sheet

**With Choice Of:**

<b>ITVID5</b>	Video 5: Evaluating Real-World Scenarios
<b>ITDVD5</b>	DVD 5: Evaluating Real-World Scenarios

ServSafe Alcohol Instructor Toolkit with Video/DVD Package	\$450.00	\$360.00
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Includes *Fundamentals of Responsible Alcohol Service Instructor Guide* , Instructor CD-ROM with slide show presentation and electronic Showdown! Game, Participant's Guide With Exam Answer Sheet

**With Choice Of:**

<b>ITVID</b>	Five-In-One Video
<b>ITDVD</b>	Five-in-One DVD
<b>IT5V</b>	Five Video Set
<b>IT5D</b>	Five DVD Set

ServSafe Alcohol Videos & DVDs

<b>SSAV1</b>	Video 1: Alcohol Law and Your Responsibility	\$75.00	\$60.00
<b>SSAD1</b>	DVD 1: Alcohol Law and Your Responsibility	\$75.00	\$60.00
<b>SSAV2</b>	Video 2: Recognizing and Preventing Intoxication	\$75.00	\$60.00
<b>SSAD2</b>	DVD 2: Recognizing and Preventing Intoxication	\$75.00	\$60.00
<b>SSAV3</b>	Video 3: Checking Identification	\$75.00	\$60.00
<b>SSAD3</b>	DVD 3: Checking Identification	\$75.00	\$60.00
<b>SSAV4</b>	Video 4: Handling Difficult Situations	\$75.00	\$60.00
<b>SSAD4</b>	DVD 4: Handling Difficult Situations	\$75.00	\$60.00
<b>SSAV5</b>	Video 5: Evaluating Real-World Scenarios	\$150.00	\$120.00
<b>SSAD5</b>	DVD 5: Evaluating Real-World Scenarios	\$150.00	\$120.00
<b>SSAVID</b>	Five-In-One Video Set	\$300.00	\$240.00
<b>SSADVD</b>	Five-In-One DVD Set	\$300.00	\$240.00
<b>SSA5VS</b>	Five Video Set	\$300.00	\$240.00
<b>SSA5DS</b>	Five DVD Set	\$300.00	\$240.00

**ServSafe Alcohol Employee Awareness Materials**

SSALP	ServSafe Alcohol Lapel Pin	\$5.00	\$4.00
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<b>Code</b>	<b>Product</b>	<b>Non-Member</b>	<b>Member Discount</b>
<b>Workplace Safety Training</b>			

Workplace Safety Videos, English/Spanish

<b>V700</b>	Three-Video Package	\$199.00	\$159.20
<b>V701</b>	Preventing Slips, Trips & Falls	\$119.00	\$95.20
<b>V702</b>	Preventing Lifting & Carrying Injuries	\$119.00	\$95.20
<b>V703</b>	Robbery Prevention & Awareness	\$119.00	\$95.20

Introduction to Workplace Safety CD-ROM

<b>CDR80</b>	English/Spanish	\$150.00	\$120.00
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<b>What's the Big Deal™ Sexual Harassment Prevention Training</b>			
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30-Pack Manager Self-Assessments

<b>SHSAC</b>	English, 30-Pack	\$16.00	\$12.80
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25-Pack Employee Training/Verification Brochures

<b>HBR</b>	English, 25-Pack	\$15.00	\$12.00
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What's the Big Deal?™ Manager Video

<b>V091</b>	English	\$89.00	\$71.20
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What's the Big Deal?™ Manager DVD

<b>D091</b>	English	\$89.00	\$71.20
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Is It Me?™ Employee Video

<b>SHSEV</b>	English/Spanish	\$119.00	\$95.20
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Is It Me?™ Employee DVD

<b>SHSED</b>	English/Spanish	\$119.00	\$95.20
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<b>Foodservice Management Professional® (FMP®) Certification Program</b>			
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FMP Review Manual

<b>FMPREV</b>		\$39.95	\$31.96
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FMP Instructor's Guide

<b>FMPIG</b>		\$39.95	\$31.96
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<b>ProStart® Program, First Edition, 1998</b>			
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Year 1 Student Materials

<b>PSST1</b>	Student Textbook	\$62.00	
<b>PSVP1</b>	Special Value Pack - Save \$355 20 Student Textbooks plus one set of Teacher Resources	\$1,248.00	
<b>PSSW1</b>	Student Activity Book (includes ProStart Exam Answer Sheet)	\$24.00	
<b>PSSP1</b>	Spanish Chapter Outlines and Glossary	\$14.00	

<b>Code</b>	<b>Product</b>	<b>Non-Member</b>	<b>Member Discount</b>
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Year 1 Teacher Materials

<b>PSTR1</b>	Teacher Resources	\$370.00	
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Year 1 Videos

<b>PSVD1</b>	Complete Video Package	\$1,090.00	
<b>MIVV050</b>	Customer Service: Anticipating Customer Needs	\$89.00	
<b>MIVV051</b>	Customer Service: Exceptional Customer Service	\$89.00	
<b>STEP1</b>	ServSafe: Starting Out with Food Safety	\$119.00	
<b>STEP2</b>	ServSafe: Ensuring Proper Personal Hygiene	\$119.00	
<b>STEP3</b>	ServSafe: Purchasing, Receiving, and Storing	\$119.00	
<b>STEP4</b>	ServSafe: Preparing, Cooking, and Serving	\$119.00	
<b>STEP5</b>	ServSafe: Cleaning and Sanitizing	\$119.00	
<b>STEP6</b>	ServSafe: Take the Food Safety Challenge	\$119.00	
<b>V701</b>	Workplace Safety: Preventing Slips, Trips, & Falls	\$119.00	
<b>V702</b>	Workplace Safety: Lifting & Carrying	\$119.00	
<b>V703</b>	Workplace Safety: Robbery Prevention & Awareness	\$119.00	
<b>MIVV142</b>	Making the Most of Your Menu: Nutrition in Your Menu	\$89.00	
<b>MIVV171</b>	Diversity: Working Together in Foodservice	\$89.00	

Year 2 Student Materials

<b>PSST2</b>	Student Textbook	\$62.00	
<b>PSVP2</b>	Special Value Pack - Save \$355 20 Student Textbooks plus one set of Teacher Resources	\$1,248.00	
<b>PSSW2</b>	Student Activity Book (includes ProStart Exam Answer Sheet)	\$24.00	
<b>PSSP2</b>	Spanish Chapter Outlines and Glossary	\$14.00	

Year 2 Teacher Materials

<b>PSTR2</b>	Teacher Resources	\$370.00	
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Year 2 Videos

<b>PSVD2</b>	Complete Video Package Or order individually:	\$498.00	
<b>MIVV061</b>	Server Skills: Serving People	\$89.00	
<b>MIVV063</b>	Server Skills: Teamwork	\$89.00	
<b>MIVV140</b>	Making the Most of Your Menu: Guiding Guests Through Your Menu	\$89.00	
<b>MIVV141</b>	Making the Most of Your Menu: Creating a Menu that Sells	\$89.00	
<b>MIVV070</b>	Building Foodservice Sales: Suggestive Selling	\$89.00	
<b>MIVV071</b>	Building Foodservice Sales: Handling Complaints	\$89.00	
<b>MIVV072</b>	Building Foodservice Sales: Managing Promotions	\$89.00	

Additional Resources

<b>PSTK2</b>	Extra Teacher Toolkit	\$65.00	
<b>PSEX</b>	Separate ProStart Exam Answer Sheet	\$10.00	

**ProStart Program, Second Edition, 2005**

Year 1 Student Materials

<b>PSTEXT1</b>	Student Textbook	\$62.00	
<b>PSVL1</b>	Special Value Pack - Save \$355 20 Student Textbooks plus one set of Teacher Resources	\$1,248.00	
<b>PSACT1</b>	Student Activity Book (includes ProStart Exam Answer Sheet)	\$24.00	

Year 1 Teacher Materials

<b>Code</b>	<b>Product</b>	<b>Non-Member</b>	<b>Member Discount</b>
<b>PSRES1</b>	Teacher Resources	\$370.00	
<b>PSTEACT1</b>	Activity Book Teacher's Edition	\$50.00	
Year 1 Videos			
<b>PSVD1</b>	Complete Video Package	\$1,090.00	
<b>MIVV050</b>	Customer Service: Anticipating Customer Needs	\$89.00	
<b>MIVV051</b>	Customer Service: Exceptional Customer Service	\$89.00	
<b>STEP1R</b>	ServSafe: Starting Out with Food Safety	\$119.00	
<b>STEP2R</b>	ServSafe: Ensuring Proper Personal Hygiene	\$119.00	
<b>STEP3R</b>	ServSafe: Purchasing, Receiving, and Storing	\$119.00	
<b>STEP4R</b>	ServSafe: Preparing, Cooking, and Serving	\$119.00	
<b>STEP5R</b>	ServSafe: Cleaning and Sanitizing	\$119.00	
<b>STEP6R</b>	ServSafe: Take the Food Safety Challenge	\$119.00	
<b>V701</b>	Workplace Safety: Preventing Slips, Trips, & Falls	\$119.00	
<b>V702</b>	Workplace Safety: Lifting & Carrying	\$119.00	
<b>V703</b>	Workplace Safety: Robbery Prevention & Awareness	\$119.00	
<b>MIVV142</b>	Making the Most of Your Menu: Nutrition in Your Menu	\$89.00	
<b>MIVV171</b>	Diversity: Working Together in Foodservice	\$89.00	
Year 2 Student Materials			
<b>PSTEXT2</b>	Student Textbook	\$62.00	
<b>PSVL2</b>	Special Value Pack - Save \$355 20 Student Textbooks plus one set of Teacher Resources	\$1,248.00	
<b>PSACT2</b>	Student Activity Book (includes ProStart Exam Answer Sheet)	\$24.00	
Year 2 Teacher Materials			
<b>PSRES2</b>	Teacher Resources	\$370.00	
<b>PSTEACT2</b>	Activity Book Teacher's Edition	\$50.00	
Year 2 Videos			
<b>PSVD2</b>	Complete Video Package Or order individually:	\$498.00	
<b>MIVV061</b>	Server Skills: Serving People	\$89.00	
<b>MIVV063</b>	Server Skills: Teamwork	\$89.00	
<b>MIVV140</b>	Making the Most of Your Menu: Guiding Guests Through Your Menu	\$89.00	
<b>MIVV141</b>	Making the Most of Your Menu: Creating a Menu that Sells	\$89.00	
<b>MIVV070</b>	Building Foodservice Sales: Suggestive Selling	\$89.00	
<b>MIVV071</b>	Building Foodservice Sales: Handling Complaints	\$89.00	
<b>MIVV072</b>	Building Foodservice Sales: Managing Promotions	\$89.00	
Additional Resources			
<b>PSTKIT04</b>	Extra Teacher Toolkit	\$65.00	
<b>PSEX</b>	Separate ProStart Exam Answer Sheet	\$10.00	

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**NRAEF ManageFirst Program™**

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**NRAEF Leadership & Management Program featuring Harvard ManageMentor®PL**

# of Users	HMM Plus Annual License	IMM PLUS 3-Year License
1-24	\$286 per user	Not Available
25-99	\$225 per user	\$450 per user
100-249	\$18,975 + \$42 per user > 100	\$37,950 + \$84 per user >
250-499	\$24,725 + \$39 per user > 250	\$49,450 + \$78 per user >
500-999	\$34,155 + \$32 per user > 500	\$68,310 + \$64 per user >
1,000-4,999	\$48,700 + \$10 per user > 1,000	\$97,400 + \$20 per user >
5,000-9,999	\$87,285 + \$6 per user > 5,000	\$174,570 + \$12 per user >
10,000-100,000	\$120,000	\$240,000